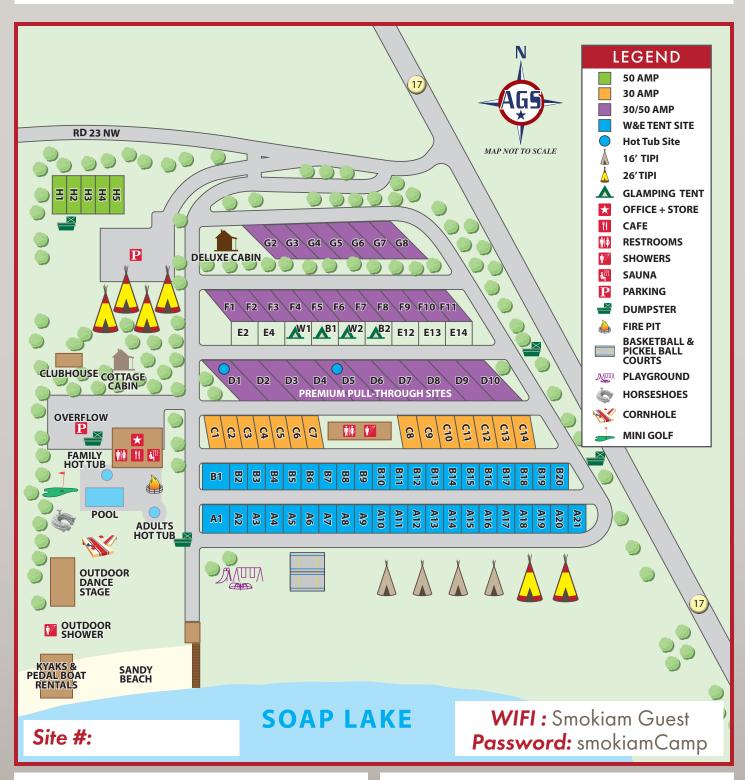


# WELCOME TO SMOKIAM RESORT! WE HOPE YOU ENJOY YOUR STAY!

22818 State Hwy. 17 N, Soap Lake WA 98851 (509)246-0413 • stay@smokiamrvresort.com www.smokiamrvresort.com



**Restroom Code:** 

**Laundry Code:** 

# Thank You for choosing to stay with us here at Smokiam RV Resort In order to provide a great camping experience, please observe the following Rules & Guidelines:

CHECK-OUT time is 11:00am. CHECK-IN times: RV SITES 1:00pm / RENTAL UNITS: 4:00pm.

### LATE CHECK-OUT POLICY:

 Late check-out may be available on a space available basis and must be pre-arranged at a cost of \$10.00 per hour. Guests who remain after 1:00pm will be charged an additional night's stay, even if the unit is not available.

# **VEHICLE POLICY:**

- Speed Limit within the resort is 5mph for all vehicles and bicycles. For the safety of all and to keep dust at a minimum this rule is strictly enforced.
- All vehicles must be registered at the Front Desk and a guest mirror hanger must be displayed in all vehicles.
- All vehicles including bicycles may be ridden on the roads of the RV park only.
- All RVs must be RVIA certified and are subject to management approval at their sole discretion.
- One habitable vehicle and two non-habitable vehicles are allowed per campsite and must be parked completely on the gravel within the site. Maximum of two tents per tent site. Tents must be on the site pad and not on the grass. Please do not park vehicles on the grass or along the roadways.
- Extra vehicles may be allowed on a space available basis at an additional fee of \$5.00 per vehicle per night. All vehicles must be registered at the Front Desk upon arrival.
- Washing & working on vehicles is prohibited.
- Anyone operating a motor vehicle must have a valid driver's license. ATVs, UTVs and Off Road Vehicles are prohibited.

# **OCCUPANCY GUIDELINES:**

- Base rate includes 4 people. Additional occupants are \$10.00 per person, per night.
- Maximum 6 guests per RV & Tent sites. Cabin maximum occupancies vary by style.
- Campsites are assigned by resort staff. Please do not change sites without approval from the Front Desk. Site specific reservations may be available for an additional fee.

# **PET POLICY:**

- Pets are welcome in RV & Tent Sites.
- Non-aggressive pets are welcome and must be registered at the Front Desk upon arrival.
- Pet fencing, kennels and tie outs are prohibited.
- Pets must be kept on a maximum 6 foot leash at all times and under the control of their owner.
- · Pets may not be left outside unattended.
- Guests are responsible to "clean up" after their pet. All pet droppings must be properly disposed of in a trash receptacle or collection area.
- Pets are prohibited in resort buildings, including restrooms and rental units.
- Noisy, vicious or unruly pets are not allowed. Guests who are unable to control their pets must remove them from the premises, or the animal may be taken by local animal control authorities.
- The resort is not responsible for and will hold pet owner accountable for any injury or damage caused by pet(s). In addition, the owner of the pet that causes injury or damage to others is expected to resolve the issue directly with the

# injured party.

 Cabin and Canvas rental units are non-pet units and have a pet fine of \$250.<sup>90</sup>

#### SECURITY:

- Management is not responsible for lost, stolen or damaged articles.
- · Keep your valuables and bikes locked up.

# **CODE OF CONDUCT:**

- Please keep your campsite tidy and litter-free.
- Quiet hours are 10:00pm to 7:00am.
- Parents are responsible for their children's behavior and compliance with resort rules.
- Please be courteous to other guests around you and do not walk through other campsites.
- Loud, objectionable noise is not allowed at any time.
- Profanity, violence or inconsideration towards other guests and/or resort personnel will not be tolerated.
- Smoking under WA state law is prohibited in rental units and all buildings and is subject to a \$250.00 smoking fee.

# **SITE AMENITIES:**

- Please report any issues with your site to the Front Desk.
- Lines of any kind may not be attached to trees, brush or other Smokiam RV Resort property. Cables, cords, etc. must be within the confines of your campsite.
- Sewer: All sewer connection must have an airtight seal as required by State and Federal law.
- Electric: Plug your RV power cord in firmly with no space between the plug and the chosen receptacle. Turn on the appropriate power breaker after plug has been inserted. When departing, turn power breaker off before disconnecting your plug from the receptacle.
- Water: We recommend the use of a water pressure regulator.
- Refuse: Dumpsters are located throughout the campground.
   Do not leave trash outside at your site overnight.
- Campfires: Are permitted in an authorized fire ring when permitted. Never leave a campfire unattended and fully extinguish campfires when you are done enjoying them.
   Firewood is available for purchase at the Front Desk. Wood fires are not permitted with 25' of any cabin or permanent structure. Charcoal fires are allowed in BBQs.
- Please do not use grills on the picnic table without putting down protection from heat and food splatter.

# **CANCELLATION POLICY:**

Outside 72 Hrs, \$25 fee. Within 72 Hours, 1 Night Fee.
 Cancellation same day/no show forfeiture payment in full.
 No refunds will be given if cancellation is due to weather.

# NATURE:

- We are in a wilderness area with wildlife present. Keep food properly stored to avoid attracting wildlife.
- Please do not cut, trim or otherwise disturb the natural vegetation in and around the resort.

# LAKE:

 High mineral content. Please use outside showers by the lake prior to using the property shower facilities.

FIREARMS AND FIREWORKS are PROHIBITED